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The MBA would like to recognize the following members for the use of their project photography in the development of the 2024 MBA directory;

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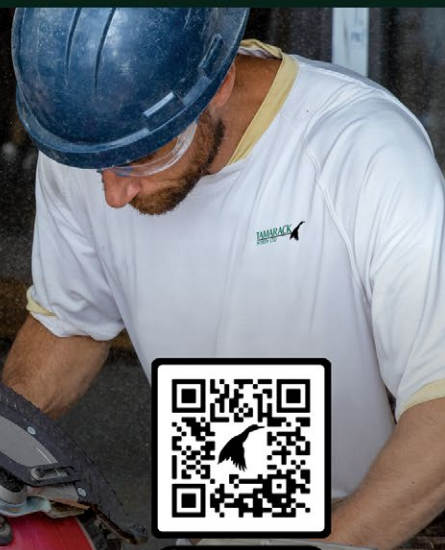
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I am honoured to address you as the Muskoka Builders' Association President in our annual directory and would like to extend my gratitude to each member company for another year of growth and collaboration.

It is through your support that we have solidified our reputation as leaders in the construction industry.

As we embark on the upcoming year, let us remain united in our pursuit of excellence, sustainability and community engagement.

I encourage you to take advantage of our association's resources. Together, we can help shape the landscape of Muskoka and leave a lasting impact for generations to come.

Thank you for your continued support, and I look forward to another year of shared success.



Mike Archambault

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muskoka.bigbrothersbigsisters.ca

Bracebridge Chamber of Commerce

705-645-5231

bracebridgechamber.com

Gravenhurst Chamber of Commerce

705-687-4432

gravenhurstchamber.com

Huntsville/Lake of Bays Chamber of Commerce

705-789-4771

huntsvillelakeofbays.on.ca

Muskoka Lakes Chamber of Commerce

705-762-5663

muskokalakeschamber.ca

Port Sydney/Utterson & Area Chamber of Commerce

705-385-1117

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DISASTER RESTORATION

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puroclean.ca/northsimcoemuskoka
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ServiceMaster Restore of Muskoka & Parry Sound

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Winmar Georgian Bay Muskoka

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winmar.ca
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safetytrainingandconsulting.ca
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SUPPORT LOCAL SKILLED TRADES

Help pave the way for the next generation of skilled trades in Muskoka and Parry Sound!

Every year, the Muskoka Builders' Association designates funds to support the Apprentices of our Members and encourage new skilled individuals within our industry.

To find out more information about how you can support your local skilled trades or to hear about our latest apparel support initiative, send us an email:

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MUSKOKA
BUILDERS'
ASSOCIATION

WHO WE ARE

The Muskoka Builders' Association represents more than 140 companies involved in the construction industry in Muskoka. Our members are Builders/Renovators, Suppliers, Trade Professionals and Service Professionals who are devoted to professionalism in the industry. Our Association has been active in Muskoka since 1987.

WHAT WE DO

Our Association helps to build the dreams of countless Muskoka families. We believe that our clients deserve solutions that are based on insight, experience, and unparalleled service. Our members are all professionals with industry experience and pre-qualified networks, knowledge of the Muskoka area, WSIB and insurance coverage, and excellent after-sale service.

Our Association's goals are to:

- **Promote the professionalism within our membership.**
- **Build consumer awareness.**
- **Offer networking opportunities and training to our members.**
- **Offer quality, affordability, and choice for the consumer.**

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OUR CODE OF ETHICS

Each Member of the Muskoka Builders' Association has declared to abide by this Code of Ethics.

- **MEMBERS** shall comply with the Ontario Building Code and the National Building Code of Canada and/or all additional recognized standards applicable to the individual member as a minimum standard for that member's services and shall work towards industry improvement in the interests of sufficiency, safety, and health.
- **MEMBERS** shall perform their services to conform to the principles of good community development.
- **MEMBERS** shall be fair and honest with their customers, employees, sub-contractors, and suppliers in the interests of sufficiency, safety, and health.
- **MEMBERS** shall co-operate, interchange information and experience, and encourage research on materials and techniques in order to provide the best value for their customers.
- **MEMBERS** shall uphold the principle of reasonable and adequate compensation for the services which they render.
- **MEMBERS** shall avoid advertising which tends to mislead customers, deprecate competitors, or generally bring the reputation of the industry into disrepute.
- **MEMBERS** shall display and encourage a sense of pride in belonging to the Muskoka Builders' Association.
- **MEMBERS** shall perform and co-operate in the completion of their services in a manner which demonstrates the utmost competence.
- **MEMBERS** shall actively encourage fellow members to uphold the professional image and reputation of the Muskoka Builders' Association.
- **MEMBERS** shall avoid all conduct or practice detrimental to the house building industry, to the Association, to the good name or reputation of any of its members, or to customers.



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PROFESSIONAL STANDARDS

Beyond our basic Membership Requirements, we have established the following Professional Standards that our Members are required to adhere to:

- Provide a written contract that includes the scope of work for all jobs
- Offer a minimum of two years of after-sale service
- Carry a minimum of \$2 million liability insurance
- Carry all applicable licenses and permits
- Maintain a professional level of knowledge of current building codes, permit procedures, and technical skills through continuing education
- Maintain a safe and organized work-site
- Ensure that calls to your company are returned (by someone) within one business day

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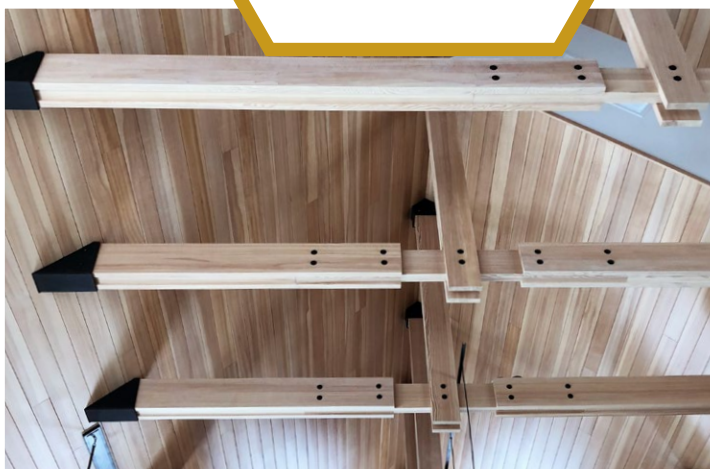


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TOOLS FOR RATING AND SELECTING YOUR LOCAL CONTRACTOR

COMPARE AND DECIDE:

A TOOL FOR RATING AND SELECTING YOUR CONTRACTOR

Overwhelmed with the task of selecting a Contractor? You can use this chart as a guideline for the things you should be asking and looking for in a Contractor or also as a rating guide to help you make your final hiring choice.

Proof of Workers Safety and Insurance Board Standing, Liability Insurance and HST Registration. By law, all companies in Ontario are required to be registered with and pay WSIB premiums. To ensure the contractor is registered and premium payments are up-to-date, ask to see a Certificate of Clearance.

Supplier and Client References.

A contractor's ability to handle your project can best be determined by asking for reference from their clients. Also, ensure that the contractor regularly pays their material and sub-trade suppliers, you can protect yourself from any creditor liabilities.

Employee experience, education and certification. Determine the level of training and experience of key and supervisory personnel. Are there licensed carpenters on staff? How many? Post-secondary degrees or Apprenticeships or other certifications are signs of skilled and committee employees.

Scope of Expertise (including sub-contractors). Determine which specific disciplines are required for your project. The company should be skilled in all aspects or have access to and use reputable sub-contractors

for those areas in which they have no expertise. Ask and discuss with your contractor which aspects they will be handling and which will be done by sub-contractors.

Company Facilities and Resources.

Does the company have a public office or administrative personnel? Do they have adequate equipment and resources to complete the job efficiently? These may be indicators of a company's ability to deal efficiently with questions during or after the construction process.

Local experience and Connections.

Hiring local is a smart decision. Muskoka is home to many construction professionals. They know the area, understand the challenges in building here, have established networks of sub-trades, are equipped to handle lake and island work and will be here after your project is done to provide warranty and after-sale service.

Association Membership. Does the company belong to the local Builders' Association? If not, why not? Association Membership is a very strong indicator of a company's commitment to professionalism.



HOW TO BECOME A

member

STEP 1 Secure one (1) Sponsor for your application from a current MBA member. Browse our membership listings to find a current member that you know to ask them to sponsor your application. They will need to provide a letter of sponsorship for you as to their experience working with/for/ alongside you. Sponsors are welcome to email their letter to MBA directly. If using PDF format, a company letterhead and signature is required.

STEP 2 Obtain two (2) reference letters from any Muskoka Business, Trade, or Customer. References are welcome to email their letter to MBA directly. If using PDF format, a company letter and signature is required.





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STEP 3 Complete the online application form below and submit. You must have been in business for a minimum of 1 year.

STEP 4 You will receive an email confirmation of receipt of your application. This email will include documents requiring your signature declaring to abide by the Membership Code of Ethics, Professional Standards and to confirm that you have a Safety Policy and Plan in place.

STEP 5 Once all application information has been received, a virtual interview will be scheduled for you. These interviews are required but only take a small bit of your time and are meant mainly as a way to meet you and for you to have a chance to meet us!

After your virtual interview you will receive a Welcome Package and an invoice for Membership Dues.

If you have any questions please email, call or text us.

OUR CONTACT INFORMATION

Muskoka Builders' Association
15 Monica Lane, Unit 7
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